Report No:	SMM/TP/< EAST ZONE>/IR/<014
Date & Time of Report:	15 February 2025, 08:58 AM
Reported by: (Name & Designation)	Jazz, Operations Manager, Primech A&P
Reviewed by: (Name & Designation)	Ken Chang, Directors Operations, Primech A&P

Nature of Incident:	Dispute		
Date & Time of Occurrence:	15 February 2025, 08:58 AM		
Location:	Temasek Polytechnic BLK – 8A Level – 4 Corridor		
Duration of Service Disruption (if applicable):	N.A.		
Type of Incident: (Select the type of incident) *[For fire alarm activation, the fire alarm zone and time when DECAM was called to inform of the nature of the alarm must be indicated in the report]*	S/N	Type	
	1	Fire Alarm	☐
	2	Mechanical System	☐
	3	Electrical System	☐
	4	Plumbing and Sanitary	☐
	5	Building Facilities	☐
	6	System Application	☐
	7	Cleaning and Pest Control	x
	8	Landscape	☐
	9	Others (Please specify):	☐

Incident Description *(append & label photos of the incidents where applicable)*:	
Summary:	On February 15th, 2025, at approximately 8:58 AM, OE Slamat was conducting his rounds when he observed police presence at Blk 8A, level 1. Upon investigation, he was informed that cleaner Tan Seak Chong was engaged in a dispute with a Grab driver. Further inquiry revealed that the incident arose from Mr. Tan taking a photo of the driver whom he suspected of misusing the toilet. The argument quickly escalated, with Mr. Tan fearing harm from the driver and resorting to holding a scraper in self-defense. There have been recurring instances of toilet misuse, including unflushed toilet bowls, excessive use of toilet paper leading to blockages, littering, and urination on the floor. The incidents were previously reported on the following dates: December 19th, 2024, reported to the Primech Supervisor and subsequently to Security,

	as well as on January 25th, 28th, and February 13th, 2025, all reported to security. Supporting photos are provided below.
	  

	 Location of the incident
Cause:	

Immediate Corrective Actions *(immediate actions taken after incident occurrence)*:
Primech A&P's site management team has done counseling on his actions and potential consequences. Cleaner Mr. Tan will be reassigned to another job site.
Investigation Findings *(append & label photos of the incidents where applicable)*:
Root Cause Analysis:
Additional Preventive Actions *(Additional follow-up to prevent future occurrence)*:
Primech A&P's site management team will conduct a toolbox briefing to remind all the team to refrain from photo-taking a person and to immediately report any incident that is happening in their area.

Temasek POLYTECHNIC	**Incident Report**		
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